Project Milestones



CONTROL CONCEPTS, INC.

Every project has its own unique requirements. This timeline may be used as a guide to the process Control Concepts, Inc. has established to deliver quality service in a timely manner.* Time Line Initial Contact All documents, equipment lists, and functional diagrams are analyzed to determine the initial scope of the project. A proposal is issued which includes project Request for management, interface design, control system programming, staging (as required), Services onsite time (as required), and remote phone support (as required). Upon initiation of the project, approved system drawings and updated **Project Initiation** project information are received and a schedule is confirmed. Sample User A sample of the proposed user interface design, utilizing your Interface Design client's brand identity, is provided. Sample User Interface We await your approval that the user interface design meets your **Design Approval** expectations prior to proceeding. The complete user interface design is created, using the project flow drawings Complete User and our fully customized libraries of control and device icons. Interface Design Control Functionality A complete button-by-button description of the user interface and its Specification associated functionality is compiled into a single document for your approval. We await your comments so they may be incorporated into the system design. **Control Functionality** Upon approval of the system design and user interface design, the programming Specification Approval phase of the project will begin. Our programmers write the complex code that works seamlessly behind the user interface Programming to control every aspect of the system according to the approved functionality specification. We provide the initial release of the control system program and interface design so the code Code Delivery may be loaded and tested in your shop. Once the wiring and system operation have been verified, a punchlist should be generated and provided to us prior to our arrival for staging. The entire system, including all hardware and software, is tested at your shop prior to actual Staging Implementation installation. This step maximizes efficiency during the installation and onsite testing process. **Onsite Support** Onsite support is provided to address any outstanding items or minor modifications. Remote Phone If an issue arises with the program, we will provide code updates and remote Support troubleshooting. Following Implementation **User Manual** When requested, a user manual is generated after the system is complete. Your documents are stored on our server and backed up remotely to preserve File Storage the project for future repairs, upgrades, or modifications. If any outstanding items, which fall within the scope of the initial project are discovered, Warranty they will be addressed rapidly. *This timeline may be used as a guide for a single room system with a single point of control. The timeline for larger projects will be adjusted based on scope

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